

CAR DEALERSHIP SERVICE TRAINING PROGRAMME



Title: Service Supervisor Excellence (Gold)
Audience: Car Service Managers/Car Service Advisors/Car Workshop
Controllers
Length: 1 day
Format: Interactive workshop

Training Course Overview:

This course fully utilises the skills and best practices delivered on this module, you will have the opportunity to further develop your skills and effectiveness as a car team supervisor. This will enable you to maximise your personal performance and further influence the performance of your team.

Key Learning Areas:

- The core functions and objectives of a Car Service Supervisor.
- How to be assertive with your team.
- Supervising for stability - why keeping your car service team stable is so important.
- The benefits of on the job and review coaching.
- The effects of delivering fast and effective feedback.
- How to challenge performance gaps.
- Coaching and influencing skills - when, why and how to coach individuals in a team.

Are you interested? Call us on 01325 637251 or
complete the contact form on www.motorvise.com

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