

CUSTOMER COMPLAINTS PROCEDURE

This complaints procedure should be sent to complainants when issuing them with an acknowledgement of their complaint.



Our Commitment to You

At [Dealership Name] all our customers are important to us and we will strive to offer the very best customer service at all times. If you feel that we have fallen short of our high standards of customer service and that you have reason to complain, we will deal with it promptly, fairly and in a positive manner.

[Company Name] Complaints Procedure

